

The RV Learning Center Web Seminar

Listen to audio over your computer speakers or you may dial in:

Phone #: 1(866) 340-3800
Phone Code: 959554

We will begin at approximately 3pm ET/12pm Pacific

The RV Learning Center Presents:

**Technician Training and
Certification Preparation with
Distance Learning**



Presenter



Tony Yerman

Survey Question

- 1 Please indicate which option best fits your job description
 - a Dealer/General Manager
 - b Technician
- 2 If you are a Dealer/GM, do you have at least one certified Technician?
 - a Yes
 - b No

Is Anyone Certifying?

- 4,716 Technicians have been certified since 2003.
- 3,568 Technicians currently hold certification.
- On average, 317 technicians seek certification each year.



Why Seek Training and Certification?

- To continually improve the level of technical competency of RV service personnel.
- To verify the criteria by which RV service personnel can be measured for proficiency.
- To create an incentive for continued personal and professional development in the RV service field



Survey Question

1. If you are a Technician, are you currently certified?

- A. Yes
- B. No

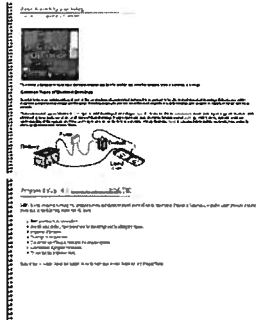
Technician Certification Preparation Course



- Developed by the Recreation Vehicle Industry Association (RVIA)
- RVIA's Subject Matter Experts are the authors of the RV Service Text Books. Videos within the Technician Certification Preparation Course are filmed from RV Technician Trouble Shooter Clinics.
- An interactive self-study course

Features Combine

- Text
- Audio
- Graphics
- Video filmed from RV Technician Trouble Shooter Clinics

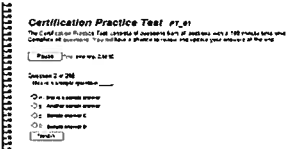


Community Forums

- Online mentor - led technician community forum
- Ask and answer questions with fellow technicians
- Learn new ideas and refine techniques



Practice Test



- Replicates the Technician Certification Exam to fully prepare individuals for certification
- 205 Multiple choice Questions
- Timed
- Requires a score of 80% or higher to pass

Frequently Asked Questions

- Who can benefit from the RVST Certification Preparation Online Training Course?
- Does this course count toward the recertification credit requirement for Certified Technicians?
- How much does the RV Technician Certification Preparation Training Program cost?

FRVTA's Distance Learning Network



- An in-house, mentor-lead, group-learning training opportunity
- 40 modules containing 60 hours of Technician training
- 100 total hours of training consisting of Technician, Service Writer/Advisor, and Greeter-Receptionist

Along with Technician, Subscribers Also Get

- RV TECHNICIAN CERTIFICATION PRE COURSE
- ADVANCED/MANUFACTURER SPECIFIC COURSE
- RV GREETER - RECEPTIONIST PROGRAM
- SERVICE ADVISOR TRAINING



Features

- Direct to dealerships
- Archived training, available 24/7
- Downloadable end of unit and certification practice tests



Frequently Asked Questions

- Who can benefit from the Distance Learning Network?
- What is the subscription term?
- How much does the Distance Learning Network cost?



Commonality



- Both Based on the RVIA Service Manuals
- Both Prepare a Technician for Certification Based on Questions Prepared From the Curriculum

Both Programs Cover

- | | |
|--------------|-----------------------|
| ■ Appliances | ■ Hydraulics |
| ■ Brakes | ■ Exterior/Interior |
| ■ Propane | ■ Suspension & Towing |
| ■ Electrical | ■ Expandable Rooms |
| ■ Plumbing | ■ And More... |
| ■ Generators | |

Thank You!

- On Behalf of the RV Learning Center, thank you for participating in this web seminar!